

# TALBOT HOTEL

C L O N M E L



Guest Directory

# Welcome to Talbot Hotel Clonmel!

On behalf of all staff I would like to welcome you to the hotel and I hope that you enjoy your stay with us.

For your comfort during your stay we have the following items available for your use:

- Dental Kit
- Sewing Kit
- Shaving Kit
- Vanity Kit
- Extra duvets, blankets and pillows

Should you require any of these services please dial "0" and our Guest Services will be delighted to assist you.

Thank you for choosing our hotel while staying in Clonmel. If we can be of any assistance during your stay please contact any member of the team who will be delighted to help.

*Michael Boyle*  
Michael Boyle  
General Manager



# All Guest Services at the touch of a button

## Press “0” and the service is yours!

It has been a long day and all you want is room service or a wake up call. The idea of calling three different people to get what you need seems exhausting.

Here at Talbot Hotel Clonmel we provide all these services at a touch of a button. We provide to you Guest Services.

You can reach all of the following services immediately by dialing “0” from your phone:

- Information / Concierge for special requests and information on local events
- Room Service to order meals to your room
- Wake up Call
- Laundry
- Housekeeping if you require any extra towels, duvet, tea, coffee facilities etc.
- Maintenance

Your requests are being handled 24 hours a day. Our well trained staff are here to make your stay comfortable and enjoyable.







# Guest Directory

## A

### Airport

The nearest airport is Cork Airport, for details on flights please visit [www.daa.ie](http://www.daa.ie) or contact Guest Services.

## B

### Breakfast

Monday to Friday from 7.00am -10.00am

Saturday, Sunday and Bank Holidays from 7.00am -10.30am

To enjoy your breakfast, we have two options for you to choose from:

1. Choose to have your breakfast in Howards Restaurant  
or
2. By Room Service delivered directly to your room where a tray charge of €5 per person applies.
  - *It is important that you fill in the breakfast menu card located on the inside of your bedroom door. This is where you choose your preferred breakfast option.*
  - *Your breakfast menu card then needs to be placed outside your bedroom door by 9pm the night before. Forgetting to do this the night before, will result in delayed service the following morning.*



## C

### Car Rentals

For more information please contact Guest Services.

### Check-in Time

Check in time is from 3.00pm.

### Check-out Time

On the day of departure, you may stay in the room until 12 noon. Should you require to extend your stay, please contact Guest Services in advance. Late check out is subject to availability and an additional charge.

### Churches

For more information and directions to local churches, please contact Guest Services. Service times can be checked on the individual Church websites.

St. Mary's Parish Church – [www.stmarysparishclonmel.ie](http://www.stmarysparishclonmel.ie)

St. Peter & Paul's Parish Church – [www.sspeterandpaul.ie](http://www.sspeterandpaul.ie)

St. Oliver's Parish Church – [www.stoliverspc.org](http://www.stoliverspc.org)

Clonmel Baptist Church – [www.clonmelbaptist.ie](http://www.clonmelbaptist.ie)

### Concierge

For Concierge requirements please contact Guest Services. We will assist you in making bookings for attractions, restaurants, flight changes, sightseeing tours, car rentals, etc. Details of public transport and sights of Clonmel are available.





### **Credit Cards**

We accept all major Credit Cards.

### **Currency Exchange**

Resident Guests can exchange the majority of foreign currencies at the local banks. Local Banks include Permanent T.S.B, A.I.B, Bank of Ireland & Clonmel Credit Union.

## **D**

### **Doctor**

We can arrange an appointment with our local doctor if required. Please contact Guest Services. For out of service medical attention please call CareDoc Clonmel (0818) 300 365.

### **Hours:**

Monday: 12.00am - 8.00am & 6.00pm - 8.00am, Tuesday: 6.00pm - 8.00am, Wednesday: 6.00pm - 8.00am, Thursday: 6.00pm - 8.00am, Friday: 6.00pm - 12.00pm, Saturday: Open 24 hours, and Sunday: Open 24 hours



## **E**

### **Emergencies**

In case of Emergency please dial "0" for immediate assistance.

### **Emergency Exits**

A fire emergency plan is posted on your bedroom door. An illuminated sign indicated all emergency exits. Please use the emergency exits in case of emergency only.



## **F**

### **Flowers**

Can be organized through Guest Services.

### **Fans**

Available on request.

### **Fire Precautions**

In case of an emergency or a fire please dial "0" and indicate your location. If there is fire, Guests will be warned by ringing of the general alarm bell. A plan indicating the nearest exit to your room is detailed on the back of your bedroom door. For your safety, the fire alarm bells are tested weekly in cooperation with the municipal authorities. Please hang the red emergency assistance card outside your door if you require any help in leaving the building in case of emergency.



## **G**

### **Guest Services**

For 24 hour Guest Services please dial "0".





## H

### Housekeeping

Our Housekeeping Department will be happy to assist you in matters regarding your comfort and convenience. If you require extra towels, linen or amenities, please contact Guest Services.

## I

### Ice

Ice is available for collection from the Wheat Bar & Bistro or through room service. Please contact Guest Services for assistance.

### Internet

Complimentary Wi-Fi Internet access is available throughout the hotel. Please contact Guest Services if you have difficulties in connecting to our network.

### Iron / Ironing Board

An Iron and ironing board are available in the wardrobe of your room.

## L

### Laundry Service

For Laundry Service please contact Guest Services. Laundry Bags and lists are provided in your room. Clothing should always be accompanied by an itemized list. Please complete and sign the list and place it in the laundry bag. In case of discrepancies you will be notified at once. The laundry is accepted on the understanding the hotel cannot be held responsible for the laundry process and for any items unclaimed after one month from date of receipt. Any claim concerning the finished articles must be reported and accompanied by the list within 24 hours. Our liability for loss or damage will not exceed 5 times the cost of laundering the item in question. Items received before 9.00am will be returned the same day Monday to Friday. Please note laundry service is provided by an external supplier.

### Lights

In order to make the lights and TV work, please put in your key card in the slot which is located next to the main door. Once the card is located, the lights will switch on automatically. Lights can be controlled from the switches provided next to the bathroom door and bed. For information on how to operate TV, please see **TELEVISION**.

As we all work towards saving our environment, we would encourage all guests to remove the room key from the socket upon departure from your room. Please help us along our sustainability journey.





## Local Information

Clonmel, the vibrant commercial hub of County Tipperary, is a bustling center for business, sport, wellness activities, the arts, culture and rich heritage. The unique points of interest must be the diversity of business, and other enthusiastic interests today, particularly the wide choice of retail on offer to the curious visitor, combined with the stunning backdrop of the foothills of the Comeragh Mountain, all kissed by the passing beauty of the River Suir.

### Carey's Castle

This is a beautiful mixed woodland that lies close to the Glenary River, a tributary of the Suir. The main feature of this site is the ruins of the castle that gives the forest its name. It is just 500m from the car park down a mixed woodland trail that leads to the river. It is believed to have been built at some stage during the 1800's by the Carey family, who were local schoolmasters in the Clonmel area.



### County Museum

With free admission The County Museum delivers award winning educational programmes for all ages throughout the year. Its temporary and permanent galleries exhibit significant and rare local artefacts which tell the history and heritage of South Tipperary.

### Marfield Lake

Marfield Lake is a wild bird sanctuary located to the south west of Clonmel and just north of the village of Marfield. Covering some six hectares in size, the lake is man-made, having been developed by Stephen Moore in the late 1700s from a swamp. It supports a large population of water birds including swans, mallard duck, coots, and herons. The birds are, in fact, quite tame and will approach visitors waiting for food to be thrown to them. Since its designation as a wildfowl conservancy, stock of wildfowl has increased and the lake is now a recognized breeding place for several species of birds.



### South Tipperary Arts Centre

South Tipperary Arts center opened its doors in Clonmel, Co. Tipperary, Ireland in 1996. Since its inception the Arts Centre has been the main arts provider for the South Tipperary region, serving a population in the region of 100,000. The Centre programmes a mixture of arts and cultural events including local, national and international visual arts, performing arts, music and literature.

### The Main Guard

This beautiful seventeenth century building sits in the very center of Clonmel. Built in 1675 by the Duke of Ormond as a courthouse, it has had a long history. In 1810 shops were built in the ground floor. The Office of Public Works began painstaking renovations in the 1990's. After ten years it was finally re-opened to the public with the open arches again a feature of the streetscape.



**For more information on local attractions please visit [www.tipperary.com](http://www.tipperary.com)**





### **Lost and Found**

In the event of belongings being lost or mislaid please contact Guest Services for assistance. The Hotel is not responsible for items being left in the room. If you wish to leave your valuable items in the safety deposit box, please contact Guest Services.

### **Luggage Service**

For luggage collection and storage please contact Guest Services.

## **M**

### **Movies**

There are free movie channels in all rooms. Please refer to **TELEVISION** for list of channels.



## **P**

### **Parking**

Car Parking is free of charge for all guests. Cars are parked at owners' risk. Please note there are 4 electrical vehicle charging points located at the front of the hotel.

### **Pharmacy**

McCauley's Pharmacy, Poppyfields Retail Park 052 61 84060  
Mulligans Pharmacy, Western Road 052 61 84758

### **Phone Charger**

A universal USB charging port is located above the writing desk.

### **Photocopying**

Please contact reception, a charge applies for all photocopying services.



## **R**

### **Reception**

Our reception is in the hotel lobby and is manned 24 hours a day.

### **Room Reservations**

For special requirements please contact Guest Services.

### **Room Service**

Our Room Service operates 24 hours each day offering a variety of dishes.

To place an order please contact Guest Services. To ensure your complete satisfaction, we ask that you allow 30-40 minutes delivery time. Dishes distinctly marked with (24) are available 24 hours per day.







## S

### Safety Deposit Boxes

Available free of charge at the reception. The hotel does not take any responsibility for any items left in your room.

### Shaver

Special sockets for electric shavers are found in your bathroom. If required, our Guest Services will provide you with a shaving kit.

### Sightseeing

For tours, excursions and general information please contact Guest Services.

### Smoking

Talbot Hotel Clonmel is a non-smoking hotel. If you decide to smoke in your room, please note that €150.00 cleaning fee will be added to your final bill on check out. You may use designated smoking areas which are located around the hotel.

### Stairs

There are stairs on each floor of the hotel. Please only use the emergency stairs in case of an emergency.

### Swimming Pool

Swimming Hats are mandatory in the swimming pool.

### Opening Times:

Monday - Friday: 5.30am - 9.30pm

Saturday and Sunday: 8.00am - 8.00pm

Bank Holiday Mondays: 8.00am - 8.00pm

### Kids Hours:

Monday - Friday: 9.30am - 6.30pm

Saturday and Sunday: 9.30am - 6.30pm

Bank Holiday Mondays: 9.30am - 6.30pm



## T

### Taxi

#### Cash Only

Pollards +353 87 2227222

Amber Cab +353 87 9040244

#### Cash & Card

TJ Cabs +353 85 7697692

Noelly Cabs +353 86 2006699

Smiths +353 86 0529500



PLEASE NOTE - THE TALBOT HOTEL CLONMEL IS NOT LIABLE FOR ANY BOOKINGS, FARES OR AVAILABILITY OF THE TAXI'S LISTED ABOVE.



## Telephone

For an outside line dial "9", followed by your number. For international calls dial "9" followed by 00 and the country code. Calls are charged per minute as below:

Freephone	€1.00 per minute	/	Asia	€4.00 per minute
Local Call	€0.85 per minute	/	Middle East	€4.00 per minute
Irish Mobile	€1.75 per minute	/	Africa	€4.00 per minute
UK	€2.25 per minute	/	North America	€2.25 per minute
Rest of Europe	€2.25 per minute	/	South America	€4.00 per minute
Australia	€4.00 per minute	/	Rest of World	€6.00 per minute

## Television

In order to make the TV work, please insert your key card in the slot next to the main door for more information please refer to **LIGHTS**.

To turn the TV on, please point the remote the remote control towards the TV and PRESS "ON" button LOCATED BELOW THE NUMBER "9". If you require further assistance, please contact Guest Services.



## The Wheat Bar & Bistro

Located on the ground floor. The extensive bar menu offers a wide range of dining options matched with an extensive list of wines by the glass. Scrumptious snacks, light bites and hearty dishes are all served throughout the day.

Opening Hours:

The Wheat Bar & Bistro Brunch menu is served daily:  
Monday to Sunday from 9.00am to 12 noon

Lunch is served daily:  
Monday to Friday from 12.00pm to 3.00pm  
Saturday, Sunday & Bank Holiday Mondays 12.30pm to 4.00pm

Bar Food Menu is served daily:  
Monday to Friday 3.00pm to 9.00pm  
Saturday, Sunday & Bank Holiday Mondays 4.00pm to 9pm



## W

### Wake Up Calls

You can order a wake up call by contacting Guest Services.





# Fire Instructions



## Fire action

If you discover a fire



Operate nearest fire alarm point.



Call the Fire Brigade by telephoning **999**



Leave the building by the nearest exit.



Report to your assembly point at **front of Hotel close to Electric Vehicle Charge point**



**Do not stop to collect personal belongings**



**Do not use lift**

# TALBOT HOTEL

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## Talbot Hotel Clonmel

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Ireland, E91 X0N7

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[www.talbothotelclonmel.ie](http://www.talbothotelclonmel.ie)

